Training Request: Questionnaire

1. Basic Information

Company & Contact Name: _____

Email: _____

Department : _____

Company Phone : _____

Cell Phone: _____

Today's Date: _____

Desired Technical Training Date : _____

2. Product & Solution Comprehension

2.1) What software do you want training on?   1) IDTECK ENTERPRISE ( )   2) IDTECK STANDARD   ( )   3) IDTECK TIME PRO   ( )   4)Other: _____

2.2) Please Check the Box that Best Describes your Comprehensive Level of IDTECK's Products:

⊠ **Software**

Understanding Level of Guidance	Not Applicable	Do Not Understand At All	Some what Understand Concept only	Understand Concept & Little more Roughly	Almost Fully Understand Can test & self-learn	Fully Understand Able to Set, demo & propose
	0	1	2	3	4	5
IDTECK STANDARD						
Installation & Basic Setting (Site Setting, Loop Setting, Device Setting, Company Setting)						
Duplexing Setting (Database/Communication Server Disperse Installation)						
Access Control (Global Anti-Passback, Duress Mode, Mustering, Arm/Disarm, Fire Group Setting)						
Elevator Control (including Wiegand / Ethernet Communication wiring)						
Time Attendance (Time Schedule Setting, Multi-Shift, Break/Lunch Time Deduction, Report Generation)						
View Pro (Samsung / Hanwha DVRs & NVRs) (Set up Samsung/Hanwha IP Addresses, Mapping, Reports)						
Visitor Management (Visitor Registration, Report Generation, Web Visitor Management)						
ID Badging (Including Compatible Card Printer Setting)						
Milestone *(Standard Plus - M)* (Milestone XProtect) (Set up Milestone Server, Mapping, Reports)						
Other: _____						

Understanding Level of Guidance	Not Applicable	Do Not Understand At All	Some what Understand Concept only	Understand Concept & Little more Roughly	Almost Fully Understand Can test & self-learn	Fully Understand Able to Set, demo & propose
	0	1	2	3	4	5
IDTECK ENTERPRISE						
Installation & Basic Setting (Site Setting, Loop Setting, Device Setting, Company Setting)						
Duplexing Setting, Database/Communication Server Disperse Installation						
Access Control (Global Anti-Pass Back, Duress Mode, Mustering, Arm/Disarm, Fire Group Setting)						
Elevator Control (including device Wiegand / Ethernet Communication wiring)						
Time Attendance (Time Schedule Setting, Multi-Shift, Break/Lunch Time Deduction, Report Generation)						
View Pro (Samsung / Hanwha DVRs & NVRs) (Set up Samsung/Hanwha IP Addresses, Mapping, Reports)						
Visitor Management (Visitor Registration, Report Generation, Web Visitor Management)						
ID Badging (Including Compatible Card Printer Setting)						
Milestone *(Enterprise Plus - M)* (Milestone XProtect) (Set up Milestone Server, Mapping, Reports)						
Genetec *(Enterprise Plus - G)* (Genetec Omnicast) (Set up Genetec Server, Mapping, Reports)						
Other: _____						

Understanding Level of Guidance	Not Applicable	Do Not Understand At All	Some what Understand Concept only	Understand Concept & Little more Roughly	Almost Fully Understand Can test & self-learn	Fully Understand Able to Set, demo & propose
	0	1	2	3	4	5
IDTECK TIME PRO						
Installation & Basic Setting (Site Setting, Loop Setting, Device Setting, Company Setting)						
Duplexing Setting, Database/Communication Server Disperse Installation						
Time Attendance (Time Schedule Setting, Break/Lunch Time Deduction, Report Generation, Closing Rule)						
SHIFT Scheduling (Set up Shift Schedules, Set up Shift Rotation)						
Other: _____						

▨ Control Panel

Understanding Level of Guidance	Not Applicable	Do Not Understand At All	Some what Understand Concept only	Understand Concept & Little more Roughly	Almost Fully Understand Can test & self-learn	Fully Understand Able to Set, demo & propose
	0	1	2	3	4	5
Function Details						
iMDC (Multi-Door Control Panel) (System Cofiguration, Set up with Enterprise SW, Software Configuration, HW Features / Functions)						
iFDC / iEDC (4 Door / 8 Door Control Panel) (System Cofiguration, Set up with Embedded Web Server, HW Features / Functions)						
UIM / UOM (Universal Input / Output Modules for iFDC/iEDC) (System Cofiguration, Set up with Enterprise SW, HW Features / Functions)						
iTDC / iTDC+EIO88 (2 Door / 4 Door Control Panel) (System Cofiguration, HW Features / Functions)						
iCON100 (Single Door Control Panel) (System Cofiguration, HW Features / Functions)						
Other: _____						

▨ Standalone

Understanding Level of Guidance	Not Applicable	Do Not Understand At All	Some what Understand Concept only	Understand Concept & Little more Roughly	Almost Fully Understand Can test & self-learn	Fully Understand Able to Set, demo & propose
	0	1	2	3	4	5
Function Details						
MAC1000 Series (Camera, Finger + RF + PW) (System Cofiguration, Set up from Keypad and LCD, Software Configuration, HW Features / Functions)						
LX007 Series (Finger + RF + PW) (System Cofiguration, Set up from Keypad and LCD, Software Configuration, HW Features / Functions)						
LX505 Series (RF + PIN) (System Cofiguration, Set up from Keypad and LCD, Software Configuration, HW Features / Functions)						
FINGER007 Series (Finger + RF + PIN) (System Cofiguration, Set up from Keypad and LCD, Software Configuration, HW Features / Functions)						
505R Series (RF + PIN) (System Cofiguration, Set up from Keypad and LCD, Software Configuration, HW Features / Functions)						
Other: _____						

⊠ **Reader**

Understanding Level of Guidance	Not Applicable	Do Not Understand At All	Some what Understand Concept only	Understand Concept & Little more Roughly	Almost Fully Understand Can test & self-learn	Fully Understand Able to Set, demo & propose
	0	1	2	3	4	5
Function Details						
RF Reader Format Difference & Compatibility (IDC, ASK[EM], MIFARE®/Smart Card,...)						
Vandal Proof Series (**RF10V, RFK101V, SR10V, SRK101V,...**)						
Fingerprint Readers (**LX006, FGR006SRB, Fingerprint Enrollment Pro,...**)						
2.45GHz Long Range Reader: **Neo RF245, PRG245N** (Reading Range Programming)						
SRB Series (**FGR006SRB, FINGER006SRB, PRG2000B,...**)						
SRS Series (**SR10S, SRK101S,...**)						
Other: _____						

3. Sales & Proposals

3.1) Do you understand how to use the RFP template that we provided for your proposal?

Yes (   )   No (   )   Not Applicable (   )

3.2) Can you make a BOQ (Bill of Quantity) in case your client has, for an example, 120 doors project?

Yes (   )   No (   )   Not Applicable (   )

3.3) Can you design the appropriate system if your client brings, for an example, a building map and is requesting a proposal?

Yes (   )   No (   )   Not Applicable (   )

4. Additional Comments or Suggestions?